

**Scott Doman D.D.S.**

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Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- **Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you arrive at the office. We will also have a screening form and consent form for you to complete on our website or in the office if needed.**
- **We have hand sanitizer for you to use when you enter the office. You will also have your temperature taken upon arrival.**
- **Appointments will be managed to allow for social distancing between patients, however, you will still be asked to wear a mask when you enter the building.**
- **We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.**
- **Our reception area will not be available for patients without an appointment. Therefore, we encourage you to leave your loved ones at home or have them wait in the vehicle with the exception of minors or if you require their assistance.**
- **To minimize contact we ask that you bring your own pen to your appointment. Also, if you need to make a payment, please call the office or send a check by mail.**

We look forward to seeing you again and are here to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 517-423-4700. Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Doman and dental team